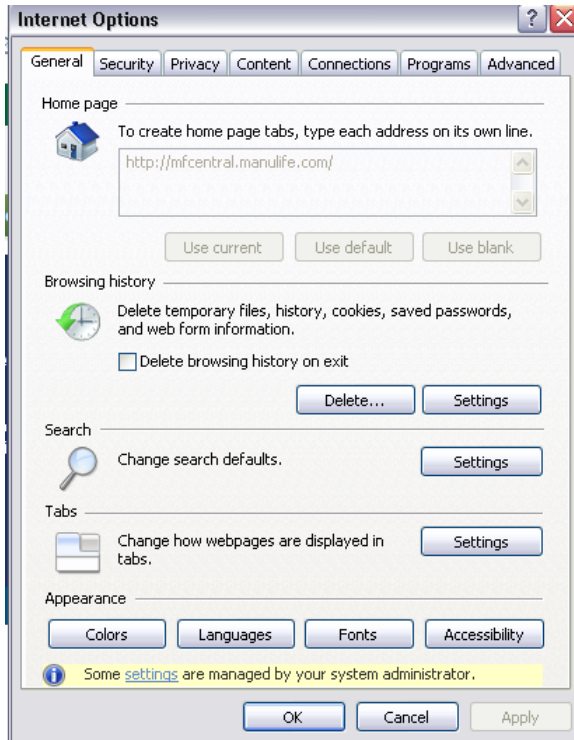


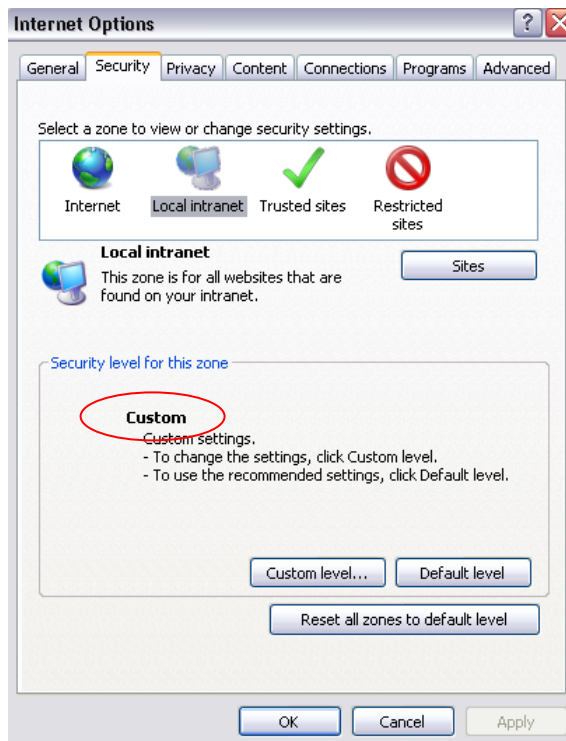
Downloading Files on Internet Explorer

If you are experiencing difficulty downloading files, you may need to update your settings in Internet Explorer.

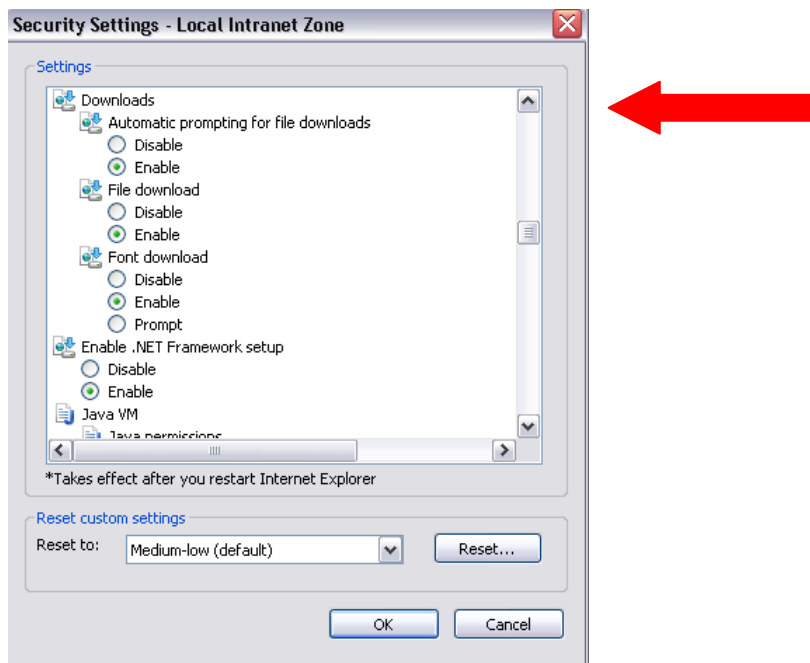
First, open Internet Explorer and click **Tools > Internet Options > Security**.



Click **Custom Level** to open the *Security Settings* dialogue.



Scroll down to the **Downloads** heading and select *Enable* for automatic prompting, files and fonts.



Click **OK**. When asked if you are sure, click “**Yes**”.
Click **OK** again.

After completing these steps, close all Internet Explorer windows. Then, open Internet Explorer again and attempt to download a file.